



Ph 0800 466 889 NZ Ph 1800 466 889 AU  
 196 Swanson Road, Henderson  
 P O Box 21 086, Henderson, Auckland 0650, NZ  
 sales@gonutz.co.nz [www.gonutz.nz](http://www.gonutz.nz)

**Thank you for your interest in GONUTZ products, please choose the account type that suits you.**

**Trade Credit Account with 30-day DIRECT DEBIT.**

Please complete the details that follow and return to **GONUTZ** via email.  
 Please use our Webshop for ordering. Any multi-carton discounts will be applied to your final invoice.

**Charge through Account (Foodstuffs, Wholesale Distributors, Red Circle)**

Please complete the details that follow, including your charge through or store account number.  
 Please use our Webshop for ordering. Any multi-carton discounts will be applied to your final invoice.

**Webshop [www.gonutz.nz](http://www.gonutz.nz) - periodic promotional discounts**

Payment options: Credit Card or Polli Direct Credit.  
 If choosing a Webshop account you can go directly to [www.gonutz.nz](http://www.gonutz.nz), enter & save your details.  
**No further information is required** unless you wish to set up a Trade Credit Account as well.  
 We will assign any discounts to your Web account.

**Direct Credit Payments please to: GONUTZ Foods Ltd: ASB Bank 12-3039-0073008-00**

**New Customer Account**

To enable us to record your customer details correctly, please complete, sign and return this form to us. All information will be kept confidential and used only for this purpose. By completing and returning this form you authorize us to make any necessary credit checks and discuss this account with any other party relevant to this business and agree to abide by our trading terms.

*(please write clearly)*

**COMPANY NAME:** \_\_\_\_\_

**TRADING NAME:** \_\_\_\_\_

**Part of a Group (if applicable):** \_\_\_\_\_ **Store/Site Number:** \_\_\_\_\_

**DELIVERY Address:** \_\_\_\_\_

Post Code: \_\_\_\_\_

**POSTAL Address (if different to above):** \_\_\_\_\_ **Post Code:** \_\_\_\_\_

Full list of Owners/Directors:

\_\_\_\_\_ Address: \_\_\_\_\_

\_\_\_\_\_ Address: \_\_\_\_\_

\_\_\_\_\_ Address: \_\_\_\_\_

Business Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Fax: \_\_\_\_\_ Sales contact: \_\_\_\_\_

Email: \_\_\_\_\_

Accounts contact name: \_\_\_\_\_

Email address for accounts (**please print clearly**): \_\_\_\_\_

**IMPORTANT: TRADING REFERENCES (3 required):**

1. \_\_\_\_\_ Phone: \_\_\_\_\_

2. \_\_\_\_\_ Phone: \_\_\_\_\_

3. \_\_\_\_\_ Phone: \_\_\_\_\_

# GONUTZ Trading Terms & Conditions

## QUALITY GUARANTEE

Our despatch scanners automatically record the expiry date of all goods despatched, and we guarantee the quality of our products until expiry. Any goods found to be defective before their expiry date will be credited or replaced unless the defect is caused by faulty storage or use.

## DAMAGED GOODS

All products should be inspected upon delivery and any **damaged products must be promptly reported to GONUTZ with appropriate photos.** Products notified late or damaged after being on your shelves may not be accepted for replacement or credit.

## 90-DAY RETURN POLICY (Please initial here to confirm your understanding of this policy) .....

We offer a "90-day Sale or Return" warranty whereby we will accept for credit, refund or replacement any GONUTZ products returned to us in clean, unmarked and saleable condition within 90 days of purchase (please see [www.gonutz.nz](http://www.gonutz.nz) for details).

Offer excludes seasonal items, specially discounted goods or customised products.

Proof of purchase (i.e. invoice copy matching the expiry of the products) is required.

You agree that it is your responsibility to return any such goods at your cost to our Auckland warehouse within this timeframe

We do not accept expired goods for return.

Overdue accounts will void this warranty

Please note: This is NOT a 'pay when sold' arrangement. All accounts are due for payment at the time specified.

## CREDITS

Credits are calculated from the original amount paid after all discounts given at the time of purchase. Any credits will be held against any future purchases unless a refund is specifically requested in writing. Refunds will only be paid to the original account holder.

## PAYMENT, PRICING & DISCOUNTS

Discounts are available for multi-carton purchases and prompt payment.

All pricing is subject to change (unless previously agreed within a fixed term contract) and updates will be shown on our web shop [www.gonutz.nz](http://www.gonutz.nz).

Any and all discounts will be noted on the final invoice for the current period and are offered on the assumption that accounts are settled promptly.

Any other discounts are by special arrangement only and confirmed in writing by GONUTZ.

The value of any returned goods will first be applied to any discounts given at time of purchase before reducing any amount due.

Overdue accounts may void any discount given at the time of sale and the full invoice amount will become payable

## FREIGHT & DELIVERY

We send orders by courier or truck transport. You confirm that you have safe & secure facilities to accept & unload such deliveries during normal Monday to Friday work hours. Please note that a freight surcharge may apply to small orders, rural or out-of-area deliveries.

Any goods delivered with your instructions to leave, unsigned or unattended, you accept full responsibility for any loss or damage to. **Signed.....**

## DISPLAYS & EQUIPMENT

GONUTZ may provide displays or other equipment free of charge and the customer agrees that this is for the exclusive use of products supplied by GONUTZ and that these items may be removed if misused. The customer also agrees to reimburse GONUTZ for the cost of any equipment that is not returned when requested.

## CHANGE OF OWNERSHIP OR MANAGEMENT

By accepting this credit facility, the customer agrees that any changes in their ownership or responsibility for accounts will be notified in writing to GONUTZ otherwise full responsibility for payment remains with the undersigned.

## RESERVATION OF TITLE

All goods supplied remain the property of GONUTZ until paid for in full and title to the goods is not to be encumbered or transferred without such payment. The undersigned customer authorizes GONUTZ to enter your premises and remove such goods (and any displays) in the event of default on payment.

I (the customer and/or the guarantor) will pay all accounts within the agreed time and acknowledge that no further supply will be made while accounts are overdue. I further agree to reimburse all costs incurred by GONUTZ in collection of unpaid accounts. A personal or Director's guarantee is required unless otherwise agreed by GONUTZ Foods

**Agreed & Signed by the Customer:**

**By signing and accepting this credit facility you confirm that you are the person authorized for incurring any debts and agree to act as Guarantor of prompt payment. If you are unable to guarantee payment, we are unable to guarantee supply.**

Your Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Position: \_\_\_\_\_ Date: \_\_\_\_\_

Witness to guarantee: \_\_\_\_\_



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**Thank you for choosing the benefits of paying your GONUTZ account by direct debit.  
 Please complete and return this form via email, to us so that we can set up your account.**

Name of account to be debited:

**AUTHORITY  
 TO ACCEPT  
 DIRECT DEBITS**  
 (not to operate as an  
 assignment or agreement)

Account details (attach bank deposit slip as clarification):

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Bank	Branch	Account Number						Suffix			

To The Manager, (please print full postal address)

Bank  
 .....

Branch  
 .....

Postal Address

**AUTHORISATION CODE**

1	2	1	0	8	7	1
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Date:

I/We authorise you until further notice in writing to debit my/our account with you all amounts which the registered Initiator

**GONUTZ Foods Ltd** (Hereinafter referred to as the Initiator)

of the above Authorisation Code, may be initiated by Direct Debit. I/We acknowledge and accept that the bank accepts this authority only upon the conditions listed on the reverse of this form.

**INFORMATION TO APPEAR IN MY/OUR BANK STATEMENT:**

PAYER PARTICULARS	PAYER CODE	PAYER REFERENCE
<input type="text"/>	<input type="text"/>	<input type="text"/>

NAME OF ACCOUNT

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Authorised Signature(s)

Approved  
 1087 05/10

FOR BANK USE ONLY:  
 Original – retain at Branch  
 – forward to Initiator if requested

Date Received:	Recorded By:	Checked By:
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BANK STAMP

# GONUTZ Foods Ltd

## Conditions of Authority to Accept Direct Debits

### 1. The Initiator:

- 1.1 Will provide notice either:
  - 1.1.1 In writing, or
  - 1.1.2 by electronic mail where the Customer has provided prior written consent to the Initiator.
- 1.2 Has agreed to give advance notice of the net amount of each Direct Debit and the due date of the debiting at least 10 calendar days (but not more than 2 calendar months) before the date when the Direct Debit will be initiated.
  - i. The advance notice will include the following message:  
**“Unless advice to the contrary is received from you by (date\*), the amount of \$..... will be directly debited to your Bank account on (initiating date\*).”**  
\*This date will be at least two (2) days prior to the initiating date to allow for the amendment of Direct Debits.
  - b. May, upon the relationship which gave rise to this Instruction being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Instruction. Upon receipt of such notice the Bank may terminate this Instruction as to future payments by notice in writing to me/us.
  - c. May rely on this authority to debit a different bank account upon receipt of instructions from the customer via a bank to which their account has been transferred.

### 2. The Customer may:

- 2.1 At any time, terminate this Instruction as to future payments by giving written (or by means previously agreed in writing) notice of termination to the Bank and to the Initiator.
- 2.2 Stop payment of any Direct Debit to be initiated under this Instruction by the Initiator by giving written notice to the Bank prior to the Direct Debit being paid by the Bank.

### 3. The Customer acknowledges that:

- 3.1 This Instruction will remain in full force and effect in respect of all Direct Debits made from my/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this Instruction until actual notice of such event is received by the Bank.
- 3.2 In any event this Instruction is subject to any arrangement now or hereafter existing between me/us and the Bank in relation to my/our account.
- 3.3 Any dispute as to the correctness or validity of an amount debited to my/our account shall not be the concern of the Bank except in so far as the Direct Debit has not been paid in accordance with this Instruction. Any other disputes lie between me/us and the Initiator.
- 3.4 Where the Bank has used reasonable care and skill in acting in accordance with this Instruction, the Bank accepts no responsibility or liability in respect of:
  - 3.4.1 the accuracy of information about Direct Debits on Bank statements; and
  - 3.4.2 any variations between notices given by the Initiator and the amounts of Direct Debits.
- 3.5 The Bank is not responsible for, or under any liability in respect of the Initiator’s failure to give notice in accordance with clause 1.1, nor for the non-receipt or late receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and the Initiator.

### 4. The Bank may:

- 4.1 In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other Instruction, cheque or draft properly signed by me/us and given to or drawn on the Bank.
- 4.2 At any time terminate this Instruction as to future payments by notice in writing to me/us.
- 4.3 Charge its current fees for this service in force from time to time.
- 4.4 Upon receipt of an “authority to transfer form” signed by me/us from a bank to which my/our account has been transferred, transfer to that bank this Authority to Accept Direct Debits.

5. All **direct debit accounts** are subject to GONUTZ terms of trade agreed separately.